

WHAT WE OFFER

Things We Do:

Pre-Event Preparation:

- **Venue Management**: Find and maintain relationships with venues (guest room blocks, event spaces).
- Vendor Coordination: Source, negotiate, and communicate with vendors (florists, caterers, etc.).
- Catering Organization: Arrange catering for guests and staff.
- **Speaker and Sponsor Liaison**: Coordinate with speakers, exhibitors, and sponsors to meet their needs.
- **Guest Management**: Set up and maintain guest lists and RSVPs; organize seating charts and table plans.
- Material Printing: Print materials like nametags, table tents, and programs.

Event Management:

- Event Setup: Lead event setup with hands-on support; collaborate with C&E and CTS.
- **Vendor Support**: Welcome and organize vendors and exhibitors; serve as their main point of contact.
- **Problem Solving**: Assist vendors, sponsors, and partners with any issues.
- **Guest Support**: Welcome guests and ensure they enjoy the event.
- **Technical Support**: Assist speakers and sponsors with technical setup and troubleshooting.
- Event Takedown: Assist with takedown and gathering belongings at the venue.

Post Event:

- Administrative Tasks: Manage attendance and feedback forms.
- Thank You Notes: Write thank you notes to vendors, sponsors, and stakeholders.

- Feedback Collection: Manage surveys and collect post-event feedback.
- Data Collection: Gather data to analyze and plan future events.

Things We Can't Do:

- **Invoice Management**: We cannot handle invoices and payments; we can nudge but it's departmentally managed.
- Website Creation: We do not create websites; Communications can assist with that.
- **Travel Booking**: We do not book travel. We can initiate contact with the travel office for speakers.
- **Post-Event Emails**: We do not send post-event emails to guests.